

Dear Residents,

Over the six weeks, we have been sending regular updates regarding changes to building operations as a result of COVID-19. Our goal with these updates is to make sure that all residents are aware of resources, best practices and guidance for the residential community as we navigate the next few weeks and beyond. In preparing this update for residents, Columbia Residential considered guidance from [Columbia Preparedness](#), the Centers for Disease Control & Prevention (CDC), Department of Health (DOH) and Office of Emergency Management (OEM). To access previous resident notices, please [visit our website](#).

COVID-19 Updates and Important Reminders as of April 28, 2020

- Building staff continue to clean and disinfect all vertical and horizontal surfaces, paying extra attention to high-traffic and high-touch areas. Please limit the number of surfaces touched in the building, by using your elbow or knuckle to press elevator buttons, and by wiping down surfaces that you cannot avoid touching with your hand. Please be considerate of your neighbors by continuing to wear your face covering when in the elevator and moving around in the common areas of your building.
- [Roof Access Restriction](#):
 - We would like to remind all residents that roof access and use of any Columbia Residential building roof is strictly prohibited for any purpose other than emergency evacuation. For students, accessing the roof of any University building is considered a University policy violation.
- [Curbside Composting Service Suspension](#):
 - **The Department of Sanitation will temporarily suspend curbside composting service beginning on Monday, May 4th 2020.** This only applies to buildings that participate in organics collection. Other Department of Sanitation programs such as E-Cycle and Re-Fashion were suspended last month. The City is suspending service to divert resources to emergency COVID-19 response efforts. Additionally, this crisis, and the resulting decrease in economic activity, have forced the City to make significant budget cuts to maintain emergency services and core municipal services. Residents should put their food scraps, food-soiled paper, and yard waste in the garbage for the duration of the suspension. Brown bins in buildings that participate in this program will not be available after May 1st.
 - This is a temporary suspension with service expected to resume in July 2021. Residents should keep their bins for when service resumes.
 - Unfortunately, GreenMarket organics collections have also been suspended. While curbside composting is suspended, you can make compost at home. Download PDFs of educational materials at: nyc.gov/recyclingmaterials. Compost education materials are in the Food Scraps + Yard Waste section.



- For further updates, New Yorkers should call 311, visit nyc.gov/sanitation or follow @nycsanitation on Facebook, Twitter and Instagram.
- Other recycling programs (paper, metal, glass, etc.) sponsored by Department of Sanitation have not been suspended. Please note that improper disposal of trash and recycling results in additional work and unnecessary exposure to building associates. Refuse should be bagged and knotted and brought to the designated refuse area; not left on the floor or any other common area. All recycling should be cleaned, sorted, and placed in the designated bins.

We appreciate your understanding and cooperation, and we encourage you to reach out to us with any questions or concerns.

Sincerely,

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